

Healthy Travel Standards for the Holy Land

Updated January 11, 2022

With over 45 years of experience, we at EO Tours keep the well-being of our guests, employees, and partners our highest priority. Our promise to you: we will not waiver from that commitment.

Our staff members and travel partners are trained to ensure that proper health measures are upheld. Together, we will work in accordance with the guidelines of local governments and health authorities. In turn, we trust that you, our guest, will review and agree to our health and hygiene guidelines.

We look forward to our journey together in this new normal and encourage you to remember what Paul wrote – don't be anxious, but in every situation make your requests known through prayer and petition (Philippians 4:6-7). Thank you for choosing to travel with us - safely, happily, and healthily!

How can I be considered fully vaccinated?

1. Your COVID-19 **booster shot** is dated (or will be dated) *at least 14 days before your departure to Israel*, OR
2. The **final dose** of your **initial** COVID-19 treatment (Pfizer, Moderna, J & J) is dated (or will be dated) *at least 14 days before arriving in Israel but no more than 6 months before departing from Israel*.

What to expect if you are fully vaccinated:

- Expect to submit a copy of your vaccination card and keep your card on you during travel
- Expect to take and pass at least **3 PCR COVID Tests**:
- The 1st COVID PCR test must occur *72 hours before your flight segment that will arrive in Israel* (This one is **your**, the **guest's**, responsibility to **schedule** and **purchase**. Your **passport number** must be **printed** at the **top** of the results page.)
- The 2nd COVID PCR test will occur *upon arrival* in Israel (This one is **pre-purchased** through us and handled by our overseas tour representative. Guests will **quarantine** until results are ready or for 24 hours, whichever is first. Don't worry about this "quarantine." You'll spend the majority of your time "in quarantine" departing from the airport, riding the bus to your first hotel, enjoying dinner in your room, and recouping from jet lag.)
- The 3rd COVID PCR test will occur *24 hours before your international return flight*. (This one is **pre-purchased** through us and handled by our overseas tour representative.)
- Expect to submit a **health form** in order to receive a **green pass** into Israel. Submission must occur within **24 hours** of international travel. The form can be found at <https://corona.health.gov.il/en/flights/>. After submission, expect to **receive an email** (in Hebrew). **Your green pass will be attached**. Expect to **present a physical copy** of this health form and of the **green pass, with your passport number printed at the top**, in order to **enter Israel**.

- Expect to purchase **travel protection** insurance that includes coverage for **treatment for contracting COVID-19 and COVID-19 related expenses. Please show proof of coverage when departing for Israel.**

What to expect when traveling:

- Expect to **show** documentation (green pass, vaccination card, trip protection proof of coverage, etc.) throughout your tour.
- Expect to **comply** with all **airport** and **airline precautions/restrictions** during travel. Currently, all airlines require masks to be worn while in flight.
- Expect to **comply** with **temperature checks** that may or may not be taken at various locations and times.
- Expect to wear a **mask** while **onboard** your touring **bus** and in any **locations** that require them.
- Expect to **comply** with **social-distancing requirements** at hotels, restaurants, shops, and touring sites.
- Expect to be a **team player** and be regarded as one particular part of a whole group of hopeful travelers. The better each person prepares, the more smoothly everyone's journey will go.
- **Expect us and our overseas partners to help you and serve you along the way.**

What If I am not fully vaccinated?

Unfortunately, if you are not fully vaccinated, traveling to the Holy Land will not be supported by EO due to the restrictions and requirements put in place by the Israeli government.

What should I expect from my guide?

- Your guide will comply with local governmental regulations.
- Your guide will wear a mask while guiding your group.
- Your guide will ensure all guests and bus drivers will comply with mask requirements.
- Your guide will provide an audio headset.
- Audio units will be cleaned by the company between groups when used.
- You can clean your headset daily with provided wipes.

What should I expect while on the bus and from my bus driver?

- Bus capacity will follow Ministry of Tourism & Ministry of Health guidelines.
- New air filtration systems have been installed by our coach suppliers on all buses contracted by EO.
 - Filters are cleaned weekly.
 - New filters are inserted monthly
- Anyone who rides on the bus may be required to wear a mask.

- Hand sanitizer will be provided on the bus.
- Extra masks will be available on the bus if yours becomes unusable or lost.
- Wipes will be provided on the bus.
- Buses will be cleaned daily by our suppliers.

What should I expect during meals?

- During breakfast and dinner:
 - Breakfast and dinner will be provided by the hotel.
 - Each hotel will comply with social distancing recommendations for seating.
 - Dining will be organized as a group.
- During lunch:
 - Each group is required to eat lunch together at one restaurant since reservations, arranged by EO, are required to regulate the number of diners.
 - Restaurants will follow social distancing guidelines.
 - Restaurants may utilize outside dining when available.
- Lunch sites will be approved based upon the following criteria:
- Cleanliness
 - Ability to ensure social distancing
 - Box lunches could be provided on some days to ensure the well-being of every guest.

What should I expect at the hotels?

- Hotels will clean public and private spaces at least twice daily.
- Public spaces will be arranged to allow for social distancing.
- Hotels will require masks for all guests and staff while in public spaces.
- If a COVID-19 case is confirmed at the hotel, strict health rules and procedures will be followed according to the Ministry of Tourism and Ministry of Health.

What should I expect when touring a site?

- Staff and guests will wear masks according to local requirements. This currently applies to both indoor and outdoor sites.
- Site management will limit the number of people at each site.

What should I expect while shopping?

- Shop management will limit the number of people in the shop according to local guidelines.
- Each bus will be scheduled at a shop for a limited amount of time.

- Approved shops will adhere to social distancing guidelines.
- Shop management will ensure a clean shopping environment by
- Cleaning all counter surfaces between groups.
- Cleaning the entire shop daily.
- Providing hand sanitizer in the shop.

What about travel protection plans?

- Israel requires all tourists to have trip protection that covers COVID-19 and carry proof of coverage on them while traveling.
- TripMate Travel Protection is offered for purchase by EO and is available to all guests who actively reside in the USA or Canada.
- The TripMate policy document can be accessed via the EO website.

What should I do if I have a concern while traveling?

- Depending on when your concern arises, you should inform airline staff, your tour guide, hotel staff, or an EO Hospitality Staff Member.